

## OET Nursing Writing Week

Margaret Helen Martin

The task is: *Write a letter to a healthcare professional requesting **care** for a patient.*

*This entails including all of the content necessary to do this task*

180 – 200 Guideline word count

### Planning

10 - 15 minutes:

- Find the **purpose!**
- Identify the **case notes** you will use!
- Organise the case notes into **logical paragraphs!**

What is the situation after the above steps?

I can **focus on writing** = Perfect circumstances in which to write a letter

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### Identifying Purpose & Choosing Case Notes:

Ask yourself these questions about Margaret Helen Martin case notes:

1. Who is the reader?	Nurse in charge, district nursing service
2. What is the reader's task?	monitoring / follow up care
3. Does the reader know the patient?	no
4. Does the writer have any tasks?	no
5. Why am I writing <u>today</u> ?	patient is probably going to be discharged
6. Is it urgent?	no

## Notes:

You are a ward nurse in the cardiac unit of Greenville Public Hospital. Your patient, Ms Martin, is due to be discharged tomorrow.

**Patient:** Ms Margaret Helen Martin  
**Address:** 23 Third Avenue, Greenville  
**Age:** 81 years old (DOB: 25 July 1935)  
**Admission date:** 15 July 2017

### Social/family background:

Never married, no children  
Lives in own house in Greenville  
Financially independent  
Three siblings (all unwell) and five nieces/nephews living in greater Greenville area  
Contact with family intermittent  
No longer drives  
Has 'meals on wheels' (meal delivery service for elderly) – Mon-Fri (lunch and dinner), orders frozen meals for weekends

**Diagnosis:** Coronary artery disease (CAD), angina  
**Treatment:** Angioplasty (repeat – first 2008)  
**Discharge date:** 16 July 2017, pending cardiologist's report

### Medical information:

Coeliac disease  
Angioplasty 2008  
Anxious about health – tends to focus on health problems  
Coronary artery disease → aspirin, clopidogrel (Plavix)  
Hypertension → metoprolol (Betaloc), ramipril (Tritace)  
Hypercholesterolemia (8.3) → atorvastatin (Lipitor)  
Overweight (BMI 29.5)  
Sedentary (orders groceries over phone to be delivered, neighbour walks dog)  
Family history of coronary heart disease (mother, 2 of 3 brothers)  
Hearing loss – wears hearing aid

### Nursing management and progress during hospital stay:

Routine post-operative recovery  
Tolerating light diet and fluids  
Bruising at catheter insertion site, no signs of infection/bleeding noted post-procedure  
Pt anxious about return home, not sure whether she will cope

**Discharge plan: Dietary**

Low-calorie, high-protein, low-cholesterol, gluten-free diet (supervised by dietitian, referred by Dr)  
Frequent small meals or snacks  
Drink plenty of fluids

**Physiotherapy**

Daily light exercise (e.g., 15-minute walk, exercise plan monitored by physiotherapist)  
No heavy lifting for 12 weeks

**Other**

Monitor wound site for bruising or infection  
Monitor adherence to medication regime  
Arrange regular family visits to monitor progress

**Anticipated needs of Pt:**

Need home visits from community health/district nurse – monitor adherence to post-operative medication, exercise, dietary regime  
Regular monitoring by Dr, dietitian, physiotherapist  
? Danger of social isolation (infrequent family support)

**Writing Task:**

Using the information in the case notes, write a letter to the Nurse-in-Charge of the District Nursing Service outlining Ms Martin's situation and anticipated needs following her return home tomorrow. Address the letter to Nurse-in-Charge, District Nursing Service, Greenville Community Health Care Centre, 88 Highton Road, Greenville.

<https://www.dropbox.com/scl/fi/9tjfopbrvcyi7w4b1oyo/Margaret-Helen-Martin.png?rlkey=ryx94c03f71yjalg9bkbyn4r9&st=fbdtxyr&dl=0>

## Letter Plan

Introduction	<ul style="list-style-type: none"> <li>• <b>Patient name:</b> Margaret Helen Martin</li> <li>• <b>General Medical Context:</b> Recovering from angioplasty</li> <li>• <b>General Request:</b> Follow up care at home</li> </ul>
Background	<p><b>Social/family background:</b></p> <p><i>lives alone</i> &lt; Never married, no children  Lives in own house in Greenville  Financially independent  <del>Three siblings (all unwell) and five nieces/nephews living in greater Greenville area</del> ✓ <i>family</i>  ? Contact with family intermittent - <i>req</i>  <del>No longer drives</del>  <i>Summary</i> - Has 'meals on wheels' (meal delivery service for elderly) – Mon-Fri (lunch and dinner), orders frozen meals for weekends</p> <p><b>Medical information:</b></p> <p>Coeliac disease ?  <del>Angioplasty 2008</del>  <del>Anxious about health – tends to focus on health problems</del>  Coronary artery disease → aspirin, clopidogrel (Plavix)  Hypertension → metoprolol (Betaloc), ramipril (Tritace) &gt; <i>names</i>  Hypercholesterolemia (8.3) → atorvastatin (Lipitor)  <del>Overweight (BMI 29.5)</del>  ✓ Sedentary (<del>orders groceries over phone to be delivered, neighbour walks dog</del>)  <del>Family history of coronary heart disease (mother, 2 of 3 brothers)</del>  ? Hearing loss – wears hearing aid</p>
Admission / Treatment	<p><b>Admission date:</b> 15 July 2017</p> <p><b>Diagnosis:</b> Coronary artery disease (CAD), angina ←</p> <p><b>Treatment:</b> Angioplasty (repeat – first 2008)</p> <p><b>Nursing management and progress during hospital stay:</b></p> <ul style="list-style-type: none"> <li>✓ Routine post-operative recovery</li> <li>✓ Tolerating light diet and fluids</li> <li><del>Bruising at catheter insertion site, no signs of infection/bleeding noted post-procedure</del></li> <li>✓ Pt anxious about return home, not sure whether she will cope</li> </ul>
Request – physio / dietitian	<p><b>Discharge plan:</b></p> <p><b>Dietary</b></p> <ul style="list-style-type: none"> <li>✓ Low-calorie, high-protein, low-cholesterol, gluten-free diet (<del>supervised by dietitian, referred by Dr</del>)</li> <li>✓ Frequent small meals or snacks</li> <li>✓ Drink plenty of fluids</li> </ul> <p><b>Physiotherapy</b></p> <ul style="list-style-type: none"> <li>✓ Daily light exercise (e.g., 15-minute walk, <del>exercise plan monitored by physiotherapist</del>)</li> <li>✓ No heavy lifting for 12 weeks</li> </ul> <p>Regular monitoring by Dr, dietitian, physiotherapist ✓</p>
Request - me	<p><b>Other</b></p> <p>Monitor wound site for bruising or infection</p> <p>Monitor adherence to medication regime</p> <p>Arrange regular family visits to monitor progress – ? Danger of social isolation (infrequent family support)</p>

**Homework: Review your plan for Request & Write introduction** and send to paul@set-english.com