

18th September 2024
Introductions – Other Situations

What other situations might we find in OET roleplays which require us to change the introduction?

- **The setting is a school**
 You may be a school nurse who works in the school or a nurse visiting the school
 Confirm the child's name, but we possibly know them already
 Possibly we need to introduce ourselves: "My name is ____ and I am the school nurse"
 "Thank you for coming to see me"
 "I am here today to give you your vaccination"
 "How can I help you today?"
- **The setting is a care/nursing home**
 You may be speaking directly to the patient or to the son/daughter/carer of the patient
 If we are speaking to the patient, we might use phrases such as: "Good morning. You asked to speak to me. How can I help?"
 If we are speaking to the son/daughter/carer, we might use phrases such as: "Good morning. Are you the son/daughter of Mr/Mrs _____? Ok, how can I help you today?"
- **We speak to the son/daughter/carer of an elderly patient**
 Make sure that you use the parent's name in the roleplay
- **We speak to the mother/father/carer of a child**
 "Can I please confirm your name? And can I confirm your child's name as well?"
 Make sure that you use the child's name in the rest of the roleplay
- **We start the roleplay in the middle of the conversation**
 We don't need to confirm the patient's name
 We don't need to introduce ourselves
 "Now we/I have finished the examination, I would like to discuss..."
 "Thank you for letting me examine you"
 "Ok, after the examination, the next step is to..."
- **We speak to a patient in the emergency department**
 Try to keep the introduction brief – confirm name and ask for the reason for presenting
 "Can I confirm your name please?"
 "What brings you here today" / "How can I help you today?"
- **We think the patient is a known patient but we don't know what name to use**
 1. Ask the interlocutor what name we can use before the roleplay starts
 2. We can create a name and use this (the interlocutor will be fine with this and continue the conversation using that name)