

Put the words below into the correct question and then think about your answer to the question:

ailments / demonstrate / particular

1. Why might it be useful to **demonstrate** an aspect of a patient's treatment to them?
2. What childhood **ailments** can parents often become concerned about?
3. In your opinion, how can we reassure a patient that a **particular** course of action is the most effective for their condition?

How would you **prepare** before you listen?

28. You hear two nurses conducting a **patient handover**.

What should the **incoming nurse** **discuss** with the patient?

- (A) **why** a **particular diet** is **needed**
- (B) why the **nutritionist** **can't change** her diet
- (C) **what** **alternatives** are available for her diet

Question 28. You hear two nurses conducting a patient handover. Now read the question.

PAUSE: 15 SECONDS

---***---

F Mrs Allison came in three days ago with congestive heart failure. She has a history of diabetes, hypertension, and congestive heart failure with an irregular heartbeat. She also has a history of falls.

M OK

F Since admission, she's been alert and tests show that she hasn't had a heart attack.

M Right.

F Her bowel movements are normal. She ate most of her breakfast but she's been asking if her relative can bring in some savoury snacks. She says she wants 'food she can taste', as she puts it. **Can you make it clear to her she's on a cardiac-diabetic diet - because of her multiple conditions she would retain a lot of fluid so we need to cut down on the sodium. But we can arrange for her to see the nutritionist and maybe there are more appealing healthy options she could try.**

How would you **prepare** before you listen?

29. You hear a GP talking to a young **mother**.

What does the **patient** want?

- (A) **advice** about her **baby's progress**
- (B) **reassurance** that a **procedure** is **safe**
- (C) some **information** about **childhood ailments**

Question 29. You hear a GP talking to a young mother. Now read the question.

PAUSE: 15 SECONDS

---***---

M: So how can I help you? How's the baby doing?

F: Fine, I hope, doctor. He's just seen the nurse for his vaccinations. I wasn't sure whether he should have them done or not, but she's explained to me that despite all the stuff you read in the media, they don't cause autism.

M: There's absolutely no evidence for that. Proper scientific studies show there's no link at all. You definitely did the right thing. You've protected him against some potentially serious illnesses and in so doing you've done the right thing by other children too.

F: Cool. Anyway, I thought while I was at the surgery I'd ask you about his weight. He doesn't seem to be putting it on as fast as I was expecting from stuff I've read online. He's had a bit of a snuffle for the last couple of weeks, but that wouldn't have had too much impact, would it?