

Introducing Yourself – Input

| Setting | UNKNOWN | KNOWN |
|------------------------|--|---|
| <p>CLINIC</p> | <ul style="list-style-type: none"> Introduce yourself: "Hi. My name is _____ and I am one of the _____ at this clinic." Confirm name: "May/Can I have/confirm your name please?" Thanks: "Thank you for coming to see me." "Thanks for coming in today." Context: "What brings you here today?" "I understand you are here today for _____. Is that right/correct?" "I understand you are here today to _____. Is that right/correct?" | <ul style="list-style-type: none"> Use name: "Hi _____. Nice to see you again." Thanks: "Thank you for coming to see me." "Thanks for coming in today." Context: "What brings you here today?" "How can I help you today?" "I understand you are here today for _____. Is that right/correct?" "I understand you are here today to _____. Is that right/correct?" |
| <p>HOSPITAL</p> | <ul style="list-style-type: none"> Introduce yourself: "Hi. My name is _____ and I am one of the _____ at this hospital." Confirm name: "May/Can I have/confirm your name please?" Thanks: Context: It depends on the context... "What brings you here today?" "How can I help you today?" "I understand you are here today because _____. Is that right/correct?" "I am here to..." | <ul style="list-style-type: none"> Use Name: "Hi _____." "Just to remind you, my name is _____ and I am one of the _____ at this hospital." Thanks: Context: It depends on the context... "What brings you here today?" "How can I help you today?" "I understand you are here today because _____. Is that right/correct?" "I am here to..." |
| <p>HOME</p> | <ul style="list-style-type: none"> Introduce yourself: "Hi. My name is _____ and I am one of the _____ from the hospital / from your GP clinic." Confirm name: "May/Can I have/confirm your name please?" Thanks: "Thank you for inviting me into your home." Context: It depends on the context... "How can I help you today?" "I am here to..." | <ul style="list-style-type: none"> Use name: "Hi _____." "Just to remind you, my name is _____ and I am one of the _____ from the hospital / your clinic." Thanks: "Thank you for inviting me into your home." Context: It depends on the context... "How are you feeling at the moment?" "How can I help you today?" "I am here to..." |

 = not essential but useful