

1. Criteria online
2. Review IPP Criteria – questions
3. Cue Card

B. Indicators of understanding & incorporating the patient's perspective	
B1	eliciting and exploring the patient's ideas/concerns/expectations
B2	picking up the patient's cues
B3	relating explanations to elicited ideas/concerns/expectations



SIMPLE:

IPP		
B1	Asking open questions and leaving space for patient to answer	"How do you feel about...?" "Could you tell me a bit more about that?" What do you think is the cause?
B2	Responding the signs of the patient – non-verbal	<ul style="list-style-type: none"> • Not speaking • Anxious face • Noises: sigh / moaning / groaning Respond: "You seem a bit down today (depressed) - is that right?"
B3	<u>Connect your explanation to B1</u>	"You said earlier that..." "let me explain..." "Earlier you mentioned..."

Not IPP: *How much do you know about?*



Knowledge is not feeling / opinion

OET Sample role-play

ROLEPLAYER CARD NO. 1		NURSING
SETTING	Hospital	
PATIENT	You are 55 years old. You have End-stage Renal Disease (ESRD) and your health is steadily deteriorating. You are an inpatient in a Renal Ward and feeling lonely and depressed. You are reluctant to talk about your situation as you are scared. You require dialysis three times a week and are on a kidney transplant waiting list.	
TASK	<ul style="list-style-type: none"> • With reluctance, slowly explain your fears about your condition. • Tell the nurse you hate having dialysis and feel that a donor will never be found in time. • Demand to be nominated as Not for Resuscitation (NFR) if you have a cardiac arrest. • Reluctantly agree to see a counsellor. • Tell the nurse that you want to be able to die with dignity with your family present. 	

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OET Sample role-play

CANDIDATE CARD NO. 1		NURSING
SETTING	Hospital	
	Your patient is 55 years old. He/she has End-stage Renal Disease (ESRD). You see his/her health is steadily deteriorating. The patient is an inpatient on your Renal Ward and you notice he/she appears lonely and depressed. He/she requires dialysis three times per week and is a candidate for a renal transplant.	
TASK	<ul style="list-style-type: none"> • Ask the patient to tell you how he/she is feeling. • Encourage the patient to talk about his/her fears about the condition. • Inform the patient that without dialysis he/she would suffer more. • Reassure the patient that there is always hope a donor will be found in time. • Suggest that a counsellor be consulted to support the patient's decision to be listed as Not for Resuscitation (NFR). • Provide reassurance that, if he/she wants to put his/her request in writing, it is hospital policy for staff to respect that, and having the family present is important. 	

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Doctor/Nurse: Hi John – nice to see you again. I'll be looking after you today. How are you feeling?

Patient:

Doctor/Nurse:

Patient:

Doctor/Nurse:

Patient: