

Listening Part B

Format

- 6 questions
- MCQ 3

27. You hear a dentist and her assistant talking about a problem with some sterilising equipment.
What does she ask her assistant to do?

- (A) inform staff that it isn't working properly
- (B) call the people responsible for maintaining it
- (C) check whether repairs are covered by insurance

question stem

answer options

Content

- Workplace dialogues/monologue
- Common topics:

- new protocols
- handover
- policy reminder
- safety briefing
- patient update
- use of equipment
- reminder of guidelines
- training

Challenges: quite boring & the language can sound repetitive

Strategy/Technique

- elimination
- maintaining focus - knowing where you are in the text
- differentiation of the options makes listening easier
- Be aware of the reasons for speaking:

- **purpose:** because, which is why, is the reason for....
- **report / update:** I'd like to let you know, regarding X this is the situation....
- **advice:** you should, if I were you, the best way to...
- **opinion:** from my viewpoint, in my opinion, I feel that....
- **disagreement:** I don't think so, I'm not sure I agree, Isn't there another way to
- **concerns:** I'm worried about, I think there is an issue with, I'm nervous about...
- **explanation:** let me explain, the way it works is, let me clarify...
- **action:** I am doing, I will do, I did, x is being done...

Find the audio & Answers at Cambridge OET Nursing.

25. You hear a nurse talking to a patient who is about to have a mammogram.
What is the patient's main concern?
- (A) when the results are available
 - (B) the level of risk involved
 - (C) how painful it might be
26. You hear a doctor talking to a patient about a blood-pressure monitor.
What is she explaining to him?
- (A) when to adjust the settings
 - (B) what to do when it's taking a reading
 - (C) how to check that it's working properly
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- (A) inform staff that it isn't working properly
 - (B) call the people responsible for maintaining it
 - (C) check whether repairs are covered by insurance
28. You hear a GP talking to a patient with hay fever.
What's making the patient most miserable?
- (A) the intensity of the symptoms
 - (B) the attitude of her friends
 - (C) the effect on her work
29. You hear two nurses doing a patient handover at the change of shift.
The incoming nurse needs to
- (A) change the patient's infusion.
 - (B) monitor the patient's oxygen levels.
 - (C) arrange for the patient to have a special meal.
30. You hear a hospital manager briefing newly recruited staff about patient safety.
What is he doing?
- (A) explaining how individual incidents should be documented
 - (B) comparing the role of record keeping in different contexts
 - (C) emphasising the need to identify and deal with potential issues